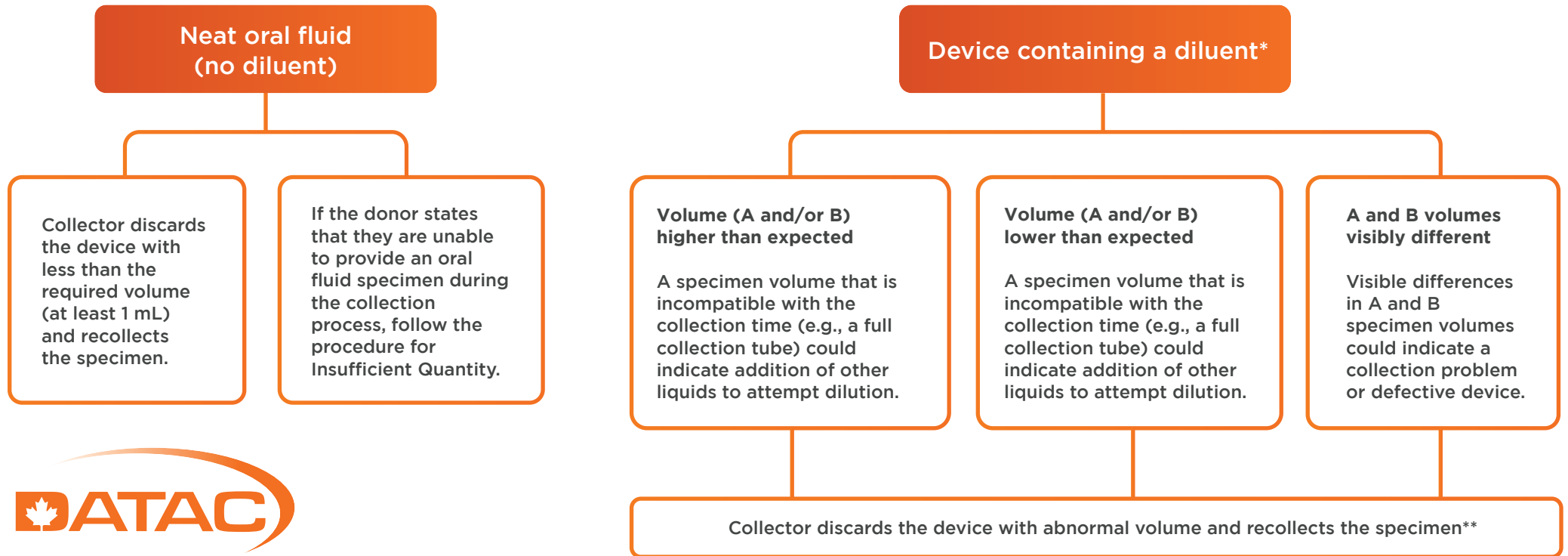


ABNORMAL VOLUME of Specimen A and/or Specimen B



EFFECTIVE DATE 12JAN23_V11

The collector should have checked diluent volumes for A and B devices during device selection. If any diluent is spilled (before or after combining collected specimen with diluent): discard the device and use a new device to collect/recollect the specimen.

**Serial split collections: Donor is not allowed to rinse or drink water between A and B specimen collection. If time between the end of Specimen A collection and beginning of Specimen B collection exceeds two minutes, discard all collected oral fluid and recollect both A and B specimens.

If multiple devices appear defective (e.g., fail to collect any oral fluid, device particles indicative of defect): record the lot number(s) of the devices separately (not on the CCF) and report the problem to the HHS-certified oral fluid laboratory. If the laboratory is not the form supplier, also notify the supplier and obtain additional devices/different lots as needed.

Recollection: If donor states that they are unable to provide an oral fluid specimen during the collection process, follow the procedure for Insufficient Specimen.

Refusal to test: Stop the collection and report a refusal to test when donor fails to follow instructions (e.g., refuses to remove an item from their mouth, refuses to rinse), admits that they have adulterated or substituted their specimen, or donor conduct clearly indicates an attempt to subvert the collection.