

MEDICAL REVIEW OFFICER AND ASSISTANT'S ROLES IN DRUG TESTING

TEST PROCEDURE

Specimen Collected



Collector sends the specimen to the laboratory.



Collector sends a copy of the CCF to the MRO.



The MRO completes the QA (Quality Assurance) of the CCF.

If an error is found the MRO issues an MFR (Memorandum For the Record).

OBTAINING RESULTS

After the lab tests the specimen, the results are sent digitally to the MRO.



When the MRO receives the test results they must match the correct CCF with the results.

NEGATIVE RESULT

If a result is Negative the MRO matches the results to the CCF. QA is completed before releasing the report to the employer.

NON-NEGATIVE RESULT

If a result is Non-Negative, the interview process begins. The MRO calls the donor to obtain any medical information or prescriptions.

If the donor has a Rx and can provide proof, the MRO may overturn the positive test result.

INTERVIEW PROCESS

The interview process requires that the donor be called at least three times within the first 24 hours after receipt of the results.



MROA **DER**

If the donor has not been reached within 24 hours, the MRO will contact the DER asking for their help to reach them.

The DER notifies the MRO that they were able to contact the donor. The report will be released 72 hours later, or immediately after the interview is completed.

The MRO will continue to call the donor and if they not interviewed, the MRO will then release the report 10 days from when the lab results were received.

When a POS result is released, the DER will be notified by the MRO so they may remove the donor from safety-sensitive jobs.

Why is it important to have a Medical Review Officer?

To comply with regulations - DOT, Federal and State laws.

To reduce exposure to liability in your drug testing program.

Canadian MRO provides DOT drug test medical review, training, and excellent customer service.

Please contact us for more information to learn how we can help your drug testing business succeed.

(403) 744-5213

